

Workforce Training Network: 2019 in Review

What is the Workforce Training Network?

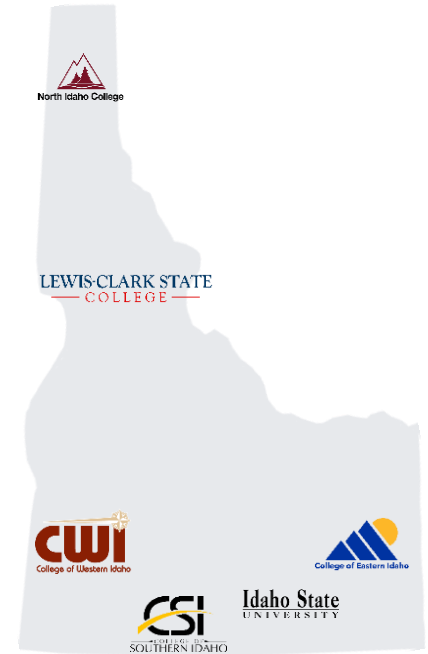
The Workforce Training Network (WTN) is made up of workforce training centers at each of Idaho's six technical colleges.

They provide and/or coordinate:

- Customized training for business and industry
- Occupational upgrade training
- Related instruction for apprentices
- Emergency services training for first responders
- Retraining of workers who have lost their jobs

Return on Investment since Increased FY19 Funding

- Raise total course enrollment by over 5,000 to reach 50,000
 - **Over 54,000 enrollments in 18/19**
- Meet with 500 additional businesses
 - **Over 1,100 new business contacts in 18/19**



Workforce Training Center Results

Enrollment Trends

FY 15	FY 16	FY 17	FY 18	FY 19
37,908	47,912	44,801	50,797	54,032

	Total # of Courses	Course Enrollment	Completion Rate
CEI	3,346	16,461	87%
CSI	426	10,553	93%
CWI	1,877	8,366	83%
ISU	518	7,952	89%
LCSC	462	3,699	94%
NIC	633	7,001	95%
Totals	7,262	54,035	89%

The Value of the Workforce Training Network

- Coordinates delivery of statewide industry-focused workforce training to meet the needs of Idaho's employers and citizens (e.g. Certified Nurse Assistant, Apprenticeships, Computer Drafting, Flagging for Traffic Control)
- Programs are driven by enrollment which is driven by industry demand
- Re-engages individuals who have dropped out of the workforce
- Provides a mechanism for industry collaboration and creation of mutually beneficial training programs
- Applies accelerated non-credit programs and responsive solutions to employer needs
- Serves as testing and training centers for industry required credentials
- **New in 19/20** – secondary students can use Advanced Opportunities funding for approved WTN courses

CEI

Idaho National Laboratory

Provided Environmental, Safety & Health, Radiation Worker, and Microsoft Software training and recertification programs. CEI has 9 FT employees for these programs.

Program Innovation

- Developed programs with **INL, Fluor Idaho, Premier Technology, Idaho Steel, Bank of Idaho, & Melaleuca:** Advanced Welding SkillStack® badges, Intro to Nuclear Quality Assurance, and Cybersecurity-Computer Technology.
- CEI is a training provider for the **National Initiative for Cybersecurity Careers and Studies** (a division of the **Department of Homeland Security**) and formed an advisory board and launched youth cyber/STEM camps.

Safety/Construction

- Two new regional events (**Construction Combine** and **Idaho Falls Safety Fest**) provided safety and basic construction skills training to >600 individuals.
- Partnered with the **University of Washington Pacific Northwest OSHA Training Institute** on Advanced OSHA Certification courses.

CSI

Apprenticeships

- Worked with **Idaho Power** for completers to earn up to 45 credits for associates degree
- 8 Idaho Power Apprenticeship programs approved
- Conducted statewide informational sessions for 250 employees
- Added existing programs (Electrical/Plumbing/Maintenance) to the Apprenticeship to Degree option
- Partnered with **Sun Valley Culinary Institute** to create a Culinary Apprentice program
- Awarded grant funding (**Chobani Foundation and American Association of Community**) to increase apprentices in region

Programming

- Partnered with **AGC** (Workforce Development Training Fund) to offer 4 **week Construction Career Launcher Program**
- Expanded **Healthcare Workforce** options, including RN to Paramedic Option and EMS Advanced and Basic Life Support
- Worked with **Recovery Idaho** to create Recovery Coach program that supports mental health/addiction support training

CWI

Idaho JobCorp partnership hired 3 staff to support JobCorp academic and advising needs.

Programs

- Apprenticeships** (HVAC, Electrical, Plumbing) awarded Idaho Exemplary Postsecondary Program
- Basic Fire School Enrollments** higher than previous year
- Re-Launched **Pharmacy Technician** program online
- Partnered with **Basic Skills Education** to run welding class for non-native English speaking students titled **Welding Works**
- Partnered with **Associated General Contractors for Construction Career Launcher**

ISU

Additional staff fostered relationships to meet employer needs. This brought in training for **insurance industry, Amy's Kitchen and American Foods**.

Idaho Department of Corrections

- Offered a video training Administrative Assistance program
- Pocatello Women's Correctional Center** is interested in an on-site construction training program

Construction Combine

- Started in Pocatello; spread statewide and received national recognition

Apprenticeships

- Grown due to Live Streamed and recorded classes allowing students to participate when they are unable to attend classes due to off-site work requirements

LCSC

Idaho Forest Group partnerships grew and the Industrial Maintenance/Millwright program is now a federally registered apprenticeship program. **27 Millwrights** completed their 30 month course and received their Federal Journeyman card.

Advanced Welding and Steel Inc. (AWS) started a program for certification in Flux-cored arc welding (FCAW). AWS hired **15 employees** who completed and passed their certifications.

New classes met industry and student need:

- Basic Medication Awareness for Certified Family Home
- Microsoft Teams Software for Idaho Forest Group
- Marketing Tactics and Tools for Small Businesses
- Basics of Web Design to assist small businesses
- Construction Craft Laborer and OSHA 10
- Drone Pilot Basics

NIC

Apprenticeships

- New programs were developed for **health care apprenticeships (medical assistant and patient care technicians)** as result of working with regional health care agencies to address critical workforce shortages through apprenticeship
- New programs, including online formats, were developed for the **Wood Products industry:** Programmable Logic Controls Level 4 and Federally Registered Apprenticeships - Boiler Operator, Electrical Maintenance Mechanic, and Millwright

Commercial Truck Driver Training

Partnership with Drive 509 increased student access to several trucks and instructors. Completion increased from 8-12/year to 25/year.

New Programs

- Young Construction – NCCER Carpentry, RC Worst – PLC Customized Training, CDA School District/Garden at Orchard Ridge – Assist with Medications, Grizzly Glass – Customer Service